



Privacy Policy / Data Protection Notice

The websites of **Better linked e.U.** (hereinafter referred to as "**Better linked**") are subject to the data protection law of Austria as well as the EU's General Data Protection Regulation (GDPR) and any other laws, that may apply.

This privacy policy / data protection notice may be revised in the event of changes to this website or other circumstances that make this necessary. You will always find the current version of this notice on this website.

If you have any questions about data protection, please do not hesitate to contact us info@betterlinked.eu.

Access to this website is via transport encryption (SSL / TLS).

The services offered by Better linked (website and community pages) are aimed at both individuals and companies who want to do something about stress.

Below, we describe how we process which data and for what purpose as well as on what legal basis this processing is carried out.

Especially in view of the data we receive, we consider it our primary task to maintain the confidentiality of the personal data you provide and to protect it from unauthorised access. Therefore, we take great care and apply modern security standards to ensure a high level of protection for your personal data.

We have taken technical and organisational measures to ensure that the regulations on data protection are followed and respected both by us and by our external service providers.

The legislator requires that personal data are processed lawfully, fairly and in a manner that is comprehensible to the affected person or data subject ("lawfulness, fair processing, transparency").

Definitions:

The definitions of the various terms are explained in Articles 4 - 6 and can be found in the GDPR (Eng. for DSGVO):

https://datenschutz-hamburg.de/assets/pdf/DSGVO_konsolidierte_Fassung.pdf

or here:

<https://eur-lex.europa.eu/legal-content/en/TXT/PDF/?uri=CELEX:32016R0679&from=DE>

Rights of the data subject

You have the following rights:

- (1) Right of access by the data subject (Article 15 GDPR)
- (2) Right to rectification (Article 16 GDPR)
- (3) Right to erasure ('right to be forgotten') (Article 17/19 GDPR)
- (4) Right to restriction of processing (Article 18/19 GDPR)
- (5) Right to data portability (Article 20 GDPR)
- (6) Right to object (Article 21 GDPR)
- (7) Right to lodge a complaint with a supervisory authority (Article 77 GDPR)
- (8) Right to an effective judicial remedy against a supervisory authority (Article 78/79 GDPR)

You have the right to revoke a once given consent at any time - this applies to the future and does not affect the lawful processing of data carried out on the basis of the to be revoked consent given until revocation.

In accordance with Article 21 GDPR, you have the right to object to the processing of personal data for advertising purposes at any time. Processing for direct marketing purposes or related profiling will, subsequently, no longer take place.

After an objection, we will no longer process your personal data for other purposes either, unless we can prove compelling legitimate grounds for the processing that override your interests, freedoms and rights. Or the processing serves the assertion, exercise or defence of legal claims (e.g., Article 21(1) GDPR, "restricted right of objection"). In such a case, you must explain the reasons for the objection based on your particular situation.

You have the right to complain about the processing of personal data by Better linked to a data protection supervisory authority. The competent supervisory authority is usually the one in which you reside.



We would appreciate it if you would contact us directly first.

If you have any questions regarding these rights, please contact info@betterlinked.eu

Please take note that in the case of such requests, we must ensure that it is in fact the data subject in each case before we provide any information.

Collection of personal data when visiting our website

Each time you visit our website, data and information are automatically collected by the system of your device and stored in so-called server log files. This data is information that relates to website visitors (identified or identifiable natural and legal persons). This data is automatically transmitted by your browser when you call up our website. The following information is collected:

IP address, date and time of the request, time zone difference to GMT, content of the request (specific page), access status/HTTPS status code, amount of data transferred in each case, website from which the request originates, browser, operating system and its interface as well as language and version of the browser software.

The accessibility of our website from your device is the purpose of this processing as well as enabling the correct display of our website on your device or in your browser. The data is also used to optimise our website and to ensure the security of our systems.

Our host provider is the recipient of the data. We have concluded the necessary data processing agreement; the data is stored in Germany.

Address: Hetzner Online GmbH, Industriestr. 25, 91710 Gunzenhausen, Germany

Information on data protection can be found here:

<https://www.hetzner.com/legal/privacy-policy> T

The legal basis for the processing is Article 6(1)(f) DSGVO. We have a legitimate interest in presenting you with a website optimised for your browser and in enabling communication between our server and your device.



The videos shown are stored on the platform of bunny.net. BunnyWay, the company owning bunny.net., provides us the necessary video storage. We have concluded the relevant data processing agreement (DPA) with BunnyWay

Address: BunnyWay, informacijske storitve d.o.o., Dunajska cesta 165, 1000 Ljubljana, Slovenia

Information on data protection can be found here:

<https://bunny.net/privacy/>

<https://bunny.net/gdpr/>

The legal basis for the processing is Article 6(1)(f) DSGVO. We have a legitimate interest in showing you videos on our website / our platform.

For the provision of videos via YouTube, the integration takes place with reference to the freedom of expression with regard to editorial content of this website. Additionally, we also work with a 2-click solution, via which consent is granted in each case. You can revoke your consent at any time by deleting the cookies set by betterlinked.eu or YouTube.

This website does, as a principle, not store **full IP addresses** of mere visitors to the website, the 4th octet of the IP address is removed. This is done automatically by our host provider. It is then no longer possible for us to establish a personal reference.

If you are a customer or registered user of this website, the IP address that was assigned to your device when the contract was concluded will be stored until the end of the contractual relationship. The same applies if you have purchased any downloadable products. In such a case, the time and IP address from which the download was made will be stored for as long as you are a registered user of this website.

The same also applies when subscribing to an email newsletter. Here as well, the IP address used during the registration process is stored.

The legal basis for the processing of this data with regard to **mere visitors** to this website is Article 6 (1) (f) DSGVO. Our interest here is to ensure the integrity, confidentiality and availability of the data processed via these internet pages.



For **registered users** of these websites, the **legal basis** is Article 6 (1)(b) GDPR. It is our contractual obligation to take the measures necessary to ensure the integrity, confidentiality and availability of users' personal data.

In order to protect our website and the platform from bots and cyber-attacks, we have integrated the captcha from Friendly Captcha GmbH, Am Anger 3-5, D82237 Wörthsee, Germany, via an API.

We have concluded the required data processing agreement with Friendly Captcha GmbH.

Information on data protection can be found here:

<https://friendlycaptcha.com/de/legal/privacy-end-users/>

<https://friendlycaptcha.com/de/privacy/gdpr/>

Friendly Captcha does not use cookies.

Use of cookies

Our website only uses necessary cookies. Cookies are small text files that are stored on your device and through which certain information flows to the element that sets the cookie.

They serve to make the internet offer as a whole more user-friendly and effective.

Since we only use technically needed cookies, we do not use a cookie banner.

Cookies may also be used, for example, in the area of online shops. But then we are already in the area of "contract initiation". In this context, cookies are "indispensable" for the conclusion of a contract. And as a rule, the respective cookies only have a maximum live span of two days.

We use the payment service provider Stripe (Stripe Payments Europe, Limited, Ireland) in our online shop. For the interface to Stripe, cookies with a duration of up to 12 months may be applied directly. These serve to prevent fraud and abuse in online payment procedures. The legal basis here is GDPR Article 6 (1)(f). Unfortunately, it happens quite often that fraud attempts take place (and are unfortunately also successful from time to time). Therefore, we are pleased that "Stripe" is trying to identify attempts of attempted fraud in order to successfully prevent them.



In regards to the **Stress.Performance.Platform / Community**, cookies are used that are mandatory and explicitly requested by the user. Cookies are also used for the analysis of keywords (e.g., medical diagnoses) to ensure that only permitted content is posted. The analysis is performed by artificial intelligence (so-called AI).

On this page, information is partly stored in the so-called "local storage" of the browser of your device. This is primarily used when videos are embedded in order to control the quality of the video and to temporarily store the video progress. This use of "local storage" is *absolutely necessary* in order to be able to watch the respective video.

Furthermore, the software we use for online courses and for 1:1 online sessions also uses cookies. These are usually only used for the duration of the session ("session cookies"), e.g., to save your order or your "logged in status" or to manage the so-called "session".

Cookies are also used if you set up a user account on the Better linked website and remain logged in as a user, i.e., *if you do not log out or log off*.

Cookies are also used to save whether you want to load videos embedded on the website via YouTube, referring to the potentially inadequate level of data protection in the USA. The duration of this cookie is up to 180 days. The legal basis for this cookie is Article 6 (1) (c) and (f) GDPR.

You can prevent the setting of cookies by blocking the setting of cookies by our website ([betterlinked](https://www.betterlinked.com)) in your browser. However, we would like to point out that the site can then no longer be used in a fully functional manner - particularly with regard to the use of the Stress.Performance.Platform and the use of services purchased by you (e.g. online courses).

Our online shop uses a cookie with a session ID for controlling the shopping cart. The session ID and the number of products in the shopping cart are saved. The cookie is deleted when you log out. If you do not log out, the cookie is deleted after 48 hours.

With regard to the comment cookie function, the legal basis is Article 6 (1) (f) GDPR.

Our interest: Enabling comments

For the cookies that apply to registered users, the legal basis is Article 6 (b) GDPR. Our interest: The provision of services in accordance to the contract as well as a user-friendly experience.



User account ("Account") & registration

If you have set up a user account on this site, the information you provide will be stored for the duration of the user relationship. With regard to the mandatory information required in each case, we refer to our [General Terms and Conditions](#) as well as the „[Dos and Don'ts](#)“, which contain the relevant information.

The orders you have placed and, in particular, the online courses you have completed are stored in your user account. **need to be adhered to.**

In the same way, all your comments or reactions to other comments will be saved in your user account.

When you create a user account, you will also be sent so-called transactional emails from our website. Transactional emails are, for example, emails asking you to verify your email address for a "double opt-in", informing you of new online courses, sending you a link to reset your password via the "forgot password" function, confirming a purchase, etc.

Furthermore, if you purchase one of our online courses, emails will be sent to you to a large extent via a mailing service provider we use. If you participate in an online coaching, for example, then you will receive the necessary information about the upcoming dates (online course, coaching sessions, etc.) via email.

Almost all automatically sent e-mails or e-mails not individually addressed only to you (transactional e-mails, etc.) are usually sent via the US provider **SendGrid** (see "transactional e-mails" below).

If you would like to have your user account deleted, you are welcome to contact us at any time. Please note, however, that at least in the case of chargeable orders, a duty of preserving certain data (e.g., according to tax law) exists. In these cases, the deletion of the data is replaced by a blocking.

The legal basis of the processing for the sending of e-mails is the UWG in the case of the newsletter. Other data processing in this context is based on Article 6 (1) (f) GDPR. Our interest: Preparation of newsletter dispatch, maintenance of blacklists and deregistrations.

Regarding emails sent to registered users or course participants, the legal basis is GDPR Article 6 (1) (b). This way, our "users" receive information that are subject to our contractual services.

Email

If you send us an email, the data involved will be stored on our mail server at Hetzner Online as well as internally. At the end of each year, we check whether further storage is required or whether the duty of preserving data is needed for the emails. Depending on this, emails are further stored or deleted.

If you subscribe to the "Stress Management" newsletter, the emails are currently sent by the US provider "ActiveCampaign".

Details on this and especially the reasons why it is not an EU provider can be found in the [special data protection notice \(privacy policy\) on the newsletter](#).

Transactional emails

So-called "transactional" emails (such as order confirmations and other emails sent by the shop system or web server) are sent via the US service provider [SendGrid](#).

Sending via a specialized service provider is necessary here in order to guarantee the delivery of the emails to your email account as well as, if possible, to reduce the probability of these emails being classified as "spam" by your e-mail provider.

Especially in the case of transaction mails, it is of utmost priority for us that you receive these mails (e.g., a purchase confirmation). A normal dispatch via e.g., the PHP script functions of the web server is not an equally suitable alternative for this. The legal basis for sending these transactional emails is GDPR Article 6 (1) b).

We have concluded a contractual agreement with „[SendGrid](#)“ for the processing of data in accordance with GDPR Article 28. The appropriate level of data protection is ensured through the use of the EU standard contractual clauses.

We have carried out the Transfer Impact Assessment (TIA), which is also required under the new standard data protection clauses of the EU Commission. Due to the fact, that SendGrid does not store any specific content of messages sent, but only data for sending the email itself, and that the storage is timely limited, we consider the risk with regard to third country processing to be low and the processing, therefore, to be permissible.



In this respect, reference is also made to Article 49 (1) (b) GDPR as an exception for third-country processing.

Stress.Performance.Platform / Community

The software used is from Bettermode Inc. (formerly Tribe Technologies Inc.), which is integrated via an API at our web hoster Hetzner Online.

Bettermode Inc., 1607 – 22 Wellesley St. East, Toronto, ON, M4Y 1G3, Canada

Information on data protection can be found here:

<https://bettermode.com/legal/privacy-policy>

We have concluded the necessary Data Processing Agreement with Bettermode. The EU has agreed on an adequacy decision on Canada for commercial companies. Bettermode is a Canadian commercial company.

On Bettermode itself, only the users' entries and nicknames are stored. The registration data of the users are stored on a separate database hosted by Hetzner Online.

Bettermode was chosen because Natural Language Processing (NLP) evaluations (through artificial intelligence) are possible on it. In this way, the platform can offer greater benefits for registered users and fulfils its purposes.

The respective evaluations are carried out internally by us, with scientific support from the University of Economics and Business Administration in Vienna (Wirtschaftsuniversität Wien).

Our AI programming is used, so that:

- users are shown interesting articles on stress from people in the same age range.
- evaluations can be made of what may triggers stress and possible solutions for stress.
- relevant connections between different stress topics can be made.
- reasons and effects of stress can be presented.
- rankings of different stress topics can be displayed.
- correlations of stress topics can be identified.
- content-relevant distinctions can be made between topics (clusters).
- highly relevant content is ensured or the latest content is displayed first.

- ...

Our range of solutions is adapted and adjusted accordingly.

In addition to pure session cookies, permanent cookies are also used to enable the function of notifications and continuous session control.

A user of the Stress.Performance.Platform can see the nickname of other users. Therefore, we have ensured that each user can choose their own nickname. The nickname should not (too) easily identify the user - therefore no existing first or last names are allowed.

Choose your nickname wisely - it CANNOT be changed later on.

The IP addresses of user actions are stored for a period of three days to ensure compliance with the platform rules.

Due to the scope of the functions, it is difficult to explain each individual processing of data in detail here. Therefore, we suggest that you simply contact us if you have any questions about data processing in the context of the platform.

Of course, every user can have his or her account deleted at any time.

Email platform notifications are sent via the "[SendGrid](#)" service from the USA (see above). Alternatively, reference is also made to GDPR Article 49 (1) (b) as an exception for third-country processing.

Support

Regarding emails with support requests to info@betterlinked.eu, the data is processed on the servers of the provider Hetzner Online, our host provider.

Of course, we have concluded the necessary data processing agreement with Hetzner Online GmbH.

CRM

The three letters CRM stand for "Customer Relationship Management".



Data processing takes place on our own server at Hetzner Online. This ensures the confidentiality of the data.

Payment service provider

We use the payment service provider "Stripe" for the online shop.

Stripe Payments Europe, Limited, Ireland.

Information on data protection can be found here: <https://stripe.com/at/privacy>

We have concluded the necessary data processing agreement with Stripe.

Downloads & Files

Within the members' area, there are various files. This may also include video files. These files are located on bunny.net and can only be viewed within the platform.

Web analysis

This website and the Stress.Performance.Platform / Community use the web analysis tool "Matomo". Matomo is a privacy-friendly tool for analysing website visitors: number of visitors, the origin of visitors, number of interactions per visitor/all visitors, downloads, etc. No cookies are set or used in this process.

„Matomo“ is a service provided by InnoCraft Ltd., 7 Waterloo Quay, PO Box 625, 6140 Wellington, New Zealand.

We have concluded the necessary Data Processing Agreement with InnoCraft Ltd. The EU has agreed on an adequacy decision for New Zealand.

Information on data protection can be found here:

<https://matomo.org/matomo-cloud-privacy-policy/>

Recipients / Sharing of data

Unless already mentioned above, the data that you provide to us will not be shared with / forwarded to third parties as a matter of principle. In particular, your data will not be shared with / forwarded to third parties for their advertising purposes.

However, we may use service providers for the operation of these websites or for email services, for example. Here it may happen that a service provider obtains knowledge of personal data. We select



our service providers carefully - especially with regard to data protection and data security - and take the measures required by data protection law for authorized data processing.

In the event that you purchase goods or services, we also pass on your data to our service providers in the area of banking, taxes & tax consultancy, and - within the framework of the legal requirements - to the tax authorities.

Data processing outside the European Union

Except in the above-mentioned cases, we do not process data outside the European Union.

Social Media

In addition to this website, we also maintain a presence on various social media.

The following social media presences/pages exist:

Facebook - No data is uploaded to or exported from Facebook. Conversations/contacts take place either within Facebook, in which case the rules of Facebook apply, or there is email and/or telephone contact and the information and rules of this privacy policy apply.

We are jointly responsible with Facebook Ireland Ltd. for the collection (but NOT the further processing) of data from visitors to our Facebook page (so-called fan page).

Facebook only provides us with anonymized statistics on the use of our fan page when we access the insights We can only see how many users have carried out certain interactions, but not which user has done what (which action). By using data from the insights, we cannot draw any conclusions about a specific individual.

This data includes information about the types of content users view or interact with, or the actions they take (check "Things You and Others Do and Provide" in the Facebook Privacy Policy for further information:

<https://www.facebook.com/policy>), as well as information about the devices used by users (e.g. IP addresses, operating system, browser type, language settings, cookie data; check "Device Information" in the Facebook Privacy Policy for further information: <https://www.facebook.com/policy>).

As explained in the Facebook Privacy Policy under "How do we use this information?", Facebook also collects and uses the information to provide analytic services, called "Page Insights". The collected data provides page operators with insights into how people interact with their pages and with the content associated with these pages.



We have concluded a special agreement with Facebook ("Information on Page Insights", https://www.facebook.com/legal/terms/page_controller_addendum), which regulates in particular which security measures Facebook must observe and in which Facebook has agreed to fulfil the data subject rights (i.e. users can, for example, address information or deletion requests directly to Facebook). If a user sends us a request for information, we forward it to Facebook.

If you wish to view or change your settings regarding the use of cookies on Facebook, you can do so here:

<https://de-de.facebook.com/policies/cookies/>

In the sections "How can you control how Facebook uses cookies to show you ads?" you will find information on how to object to the processing to Facebook in the sections "If you have a Facebook account:" (i.e., you have a Facebook account) or "Public" (you do not have a Facebook account).

The rights of users (in particular to information, deletion, objection, and complaint to the competent supervisory authority) are not restricted by the agreements with Facebook. Further information can be found in the "Information on Page Insights":

(https://www.facebook.com/legal/terms/information_about_page_insights_data).

Address: Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland;

Website: <https://www.facebook.com>;

Standard contractual clauses: https://www.facebook.com/legal/EU_data_transfer_addendum;

Agreement on joint responsibility:

https://www.facebook.com/legal/terms/information_about_page_insights_data.

Instagram - No data is uploaded to or exported from Instagram. Conversations/contacts take place either within Instagram, in which case the rules of Instagram apply, or there is email and/or telephone contact and the information and rules of this privacy policy apply.

Like Facebook, Instagram is part of the Meta Group.

Information on Instagram and their privacy policy:

Address: Meta Platforms Ireland Limited, 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland



<https://privacycenter.instagram.com/policy/> in E for Meta

<https://www.facebook.com/privacy/policy> in G for Meta (Instagram, FB, etc.)

LinkedIn - No data is uploaded to or exported from LinkedIn. Conversations/contacts take place either within LinkedIn, in which case the rules of LinkedIn apply, or there is email and/or telephone contact and the information and rules of this privacy policy apply.

Information about LinkedIn and their privacy policy:

Address: LinkedIn Ireland Unlimited Company, Wilton Plaza, Wilton Place, Dublin 2, Ireland

Information on data protection:

<https://www.linkedin.com/legal/privacy-policy>

<https://legal.linkedin.com/dpa> SCC and data processing agreement

Online Meetings

Zoom

We use the tool "Zoom" to conduct online meetings, video conferences, and/or webinars as well as workshops (hereinafter: "Online Meetings"). Zoom is a service of Zoom Video Communications, Inc. which is based in the USA.

Address: Zoom Video Communications, Inc., attention Data Privacy Officer, 55 Almaden Blvd, Suite 600, San Jose, CA 95113, U.S.A.

We have concluded a data processing agreement with Zoom incorporating the EU standard contractual clauses. Zoom has also committed to continue to comply with the former Privacy Shield.

Zoom provides the following information on data protection:

<https://www.zoom.us/de-de/privacy.html>

Hint: If you access the Zoom website, the Zoom provider is responsible for data processing. However, accessing the website is only necessary for the use of Zoom in order to download the software for the use of Zoom.

You may also use Zoom if you enter the respective meeting ID and any other access data for the meeting directly in the Zoom App.



If you do not want to or cannot use the Zoom App, the basic functions can also be used via a browser version, which you can also find on the Zoom website.

What data is processed while using Zoom?

While using Zoom, various types of data are processed. The scope of the processed data also depends on the data you provide before or during your participation in an "online meeting".

The following personal data are subject to processing:

User details - depending on the format: nickname, first name, last name, email address, password (if "single sign-on" is not used)

Meeting metadata: Topic, description (optional), participant IP addresses, device/hardware information.

During recordings (optional): MP4 file of the whole video, audio as well as presentation recordings, M4A file all audio recordings, a text file of the online meeting chat.

Text, audio, and video data: you may have the option of using the chat, question, or survey functions in an "online meeting".

In this respect, the text entries you make are processed in order to display them in the "online meeting" and, possibly, to record them. In order to enable the display of video and the playback of audio, the data from the microphone of your device and from any video camera of the device are processed accordingly during the meeting. You can switch off or mute the camera or microphone yourself at any time via the Zoom application.

In order to participate in an "online meeting" or to enter the "meeting room", you must at least provide information about your name.

We use Zoom to conduct "online meetings". If we want to record "online meetings", we will transparently tell you in advance and ask for consent, if necessary. In case the recording is started you will be informed by an announcement in the Zoom app and the fact of the recording will be displayed in the Zoom app.



If it is necessary for the purposes of tracking the outcome of an online meeting, we will maintain a record of the chat content. However, usually this will not be the case.

In the case of webinars, we may also process questions asked by webinar participants for the purposes of recording and following up on webinars.

If you are registered as a user on Zoom, then reports on "online meetings" (meeting metadata, questions and answers in webinars, survey function in webinars) can be stored on Zoom for up to one month.

Legal basis for data processing

The legal basis for data processing when conducting "online meetings" is Article 6(1)(b) GDPR, as long as the meetings are conducted in the context of contract initiation or contractual relationships.

If there is no contractual relationship, the legal basis is Article 6(1)(a) of the GDPR; no Zoom Meeting will take place without your consent and subsequent effective participation. If there is no contractual relationship, the legal basis may also be Article 6(1)(f) of the GDPR. Here, too, our interest is in the effective execution of "online meetings".

Recipients / sharing of data

Personal data processed in connection with participation in "online meetings" will not be disclosed to third parties as a matter of principle, unless the data is specifically intended to be disclosed.

Other recipients: Zoom's provider necessarily receives knowledge of the above-mentioned data as long as it is provided according to our data processing agreement with Zoom.

Data processing outside the European Union

Zoom is a service provided by a provider from the USA. Processing of personal data, therefore, also takes place in a third-party country. We have concluded an data processing agreement with the provider Zoom that complies with the requirements of Article 28 GDPR.

An adequate level of data protection is guaranteed by the conclusion of the so-called EU Standard Contractual Clauses (SCC). **As additional security measures, we have configured Zoom to mainly use data centres in the EU or EEA to conduct "online meetings".**

Children

Our offer is basically aimed at people of working age, i.e. over 16 years of age. Children and young people under the age of 16 should not transmit any personal data to us or register on the platform without the consent of their parents or legal guardians.

Data erasure

We generally erase personal data when there is no longer a need to store it. A requirement may exist in particular situations, e.g., if the data is still needed to fulfil contractual services, to check and grant or ward off warranty, and if applicable, to guarantee claims.

In the case of statutory retention obligations, erasure only comes into consideration after the expiration of the respective retention obligation.

Registered users can expect data about a purchase to be retained for 7 years.

The following applies to user accounts: If the account is no longer active, a check will be made after 12 months at the latest as to whether the account can be erased. Erasure is not possible if the underlying contractual relationship has not yet been completely terminated. This may be the case, for example, if there are still claims on our part.

Data security

Technical and organizational measures protect and secure our website and other systems against loss, modification, or distribution of your data, destruction, or access by unauthorized individuals. However, complete protection against all dangers is not possible, even with regular checks.

Name and contact of the responsible parties according to Article 4 (7) GDPR

Inquiries from supervisory authorities and data subjects usually reach us by email or alternatively by letter post:

Better linked e.U.

MMag. Corinna Häsele
Landhausgasse 2/20
1010 Vienna
Austria



Phone: +43 660 36 09 436

Email: info@betterlinked.eu

Better linked has appointed an external data protection officer:

Cornelia Perron Consulting

Hohlstrasse 513

8048 Zurich

Switzerland

Phone: +41 78 402 86 30

Email: info@c-p-c.ch

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